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SERIAL NUMBER 09/451,592	FILING OR 371(c) DATE 11/30/1999 RULE	CLASS 709	GROUP ART UNIT 2155	ATTORNEY DOCKET NO. 20496/2	
APPLICANTS KRISHNA MANGIPUDI, NASHUA, NH; VIJAY BASANI, NASHUA, NH; ** CONTINUING DATA ***** This appln claims benefit of 60/110,350 12/01/1998 ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 01/06/2000					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged Examiner's Signature _____ Initials _____		STATE OR COUNTRY NH	SHEETS DRAWING 6	TOTAL CLAIMS 3	INDEPENDENT CLAIMS 1
ADDRESS BRIAN L MICHEALIS ESQ BROWN RUDNICK FREED & GESMER 18TH FLOOR ONE FINANCIAL CENTER BOSTON ,MA 02111					
TITLE METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE-LEVEL AGREEMENT					
FILING FEE RECEIVED 787	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		